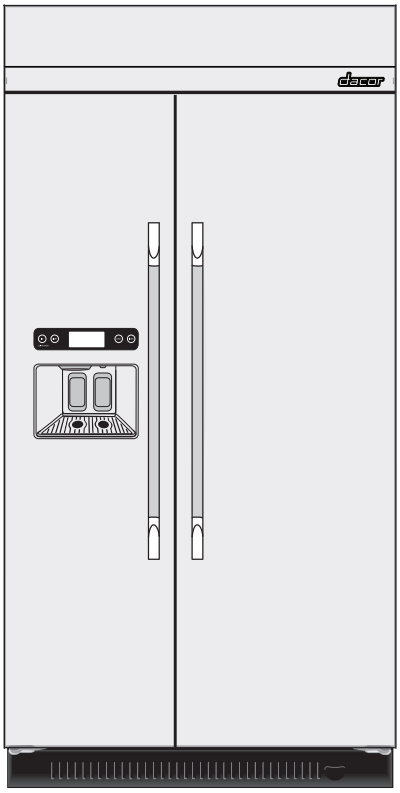
dacor
The Life of the Kitchen.®

# Use and Care Manual

# Discovery™ 42 Inch and 48 Inch Built-In Refrigerators

*Models: DYF42BIWS and DYF48BIWS*



*Style varies.*

*Model DYF42BIWS shown.*

## Table of Contents


Refrigerator Safety ..... 1
Important Information ..... 2
Before Use ..... 2
Refrigerator Operation ..... 3
Care and Cleaning ..... 11
Troubleshooting ..... 14
Warranty and Service ..... 16
Product Data Sheets ..... 18
**Français**..... 21


Part No. 107200 Rev. B/W10610096A

To Our Valued Customer:

Congratulations on your purchase of the very latest in Dacor® products! Our unique combination of features, style and performance make us The Life of the Kitchen™, and a great addition to your home.

In order to familiarize yourself with the controls, functions and full potential of your new Distinctive Appliance, read this use and care manual thoroughly, beginning with the ***Important Safety Instructions*** section.

All Dacor appliances are designed and manufactured with quality and pride, while working within the framework of our company value. Should you ever experience a problem with your product, please first check the ***Before You Call for Service*** section of this manual for guidance. It provides useful suggestions and remedies prior to calling for service.

Valuable customer input helps us to continuously improve our products and services, so please feel free to contact our Customer Service Team for assistance with any of your product support needs.

Dacor Customer Service Team
14425 Clark Avenue
City of Industry, CA 91745

Telephone: (800) 793-0093
Fax: (626) 403-3130
Hours of Operation: Monday through Friday
6:00 A.M. to 5:00 P.M. Pacific Time

Web Site: www.dacor.com

Thank you for choosing Dacor for your home. We are a company built by families for families and we are dedicated to serving yours. We are confident that your new Dacor product will deliver a high level of performance and enjoyment for many years to come.

Sincerely,

*The Dacor Customer Service Team*

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# Refrigerator Safety

## Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.

This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word “DANGER” or “WARNING.” These words mean:

**⚠ DANGER** — **You can be killed or seriously injured if you don't immediately follow instructions.**

**⚠ WARNING** — **You can be killed or seriously injured if you don't follow instructions.**

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

## IMPORTANT SAFETY INSTRUCTIONS

**WARNING:** To reduce the risk of fire, electric shock, or injury when using your refrigerator, follow these basic precautions:

- Plug into a grounded 3 prong outlet.
- Do not remove ground prong.
- Do not use an adapter.
- Do not use an extension cord.
- Disconnect power before servicing.
- Replace all parts and panels before operating.
- Remove doors from your old refrigerator.
- Use nonflammable cleaner.
- Keep flammable materials and vapors, such as gasoline, away from refrigerator.
- Use two or more people to move and install refrigerator.
- Disconnect power before installing ice maker (on ice maker kit ready models only).
- Use a sturdy glass when dispensing ice (on some models).
- Do not hit the refrigerator glass doors (on some models).

## SAVE THESE INSTRUCTIONS

State of California Proposition 65 Warnings:

WARNING: This product contains one or more chemicals known to the State of California to cause cancer.

WARNING: This product contains one or more chemicals known to the State of California to cause birth defects or other reproductive harm.

## Proper Disposal of Your Refrigerator

**⚠ WARNING**

**Suffocation Hazard**

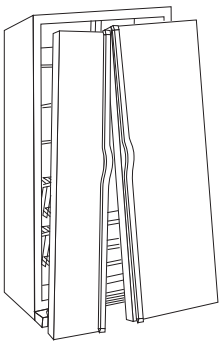
**Remove doors from your old refrigerator.**

**Failure to do so can result in death or brain damage.**

**IMPORTANT**: Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous, even if they sit out for “just a few days.” If you are getting rid of your old refrigerator, please follow the instructions below to help prevent accidents.

**Before you throw away your old refrigerator or freezer:**

- Take off the doors.
- Leave the shelves in place so children may not easily climb inside.



**Important information to know about disposal of refrigerants:**

Dispose of refrigerator in accordance with Federal and Local regulations. Refrigerants must be evacuated by a licensed, EPA certified refrigerant technician in accordance with established procedures.

# Important Information

**Installer:** Please leave this guide with this appliance.

**Consumer:** Please read and keep this use and care manual for future reference. This guide provides proper use and maintenance information. **Keep this guide and the sales receipt and/or cancelled check together for future reference. Proof of original purchase date is needed for warranty service.**

**IMPORTANT**: If you receive a damaged product, immediately contact your dealer or builder. Do not install or use a damaged appliance.

If you have any questions, call:

Dacor Customer Service
(800) 793-0093 (U.S.A. and Canada)
Monday — Friday 6:00 A.M. to 5:00 P.M. Pacific Time
Web site: www.dacor.com

Have the complete model and serial number identification of your refrigerator ready. These numbers are found on a serial number label, located on the right side of the refrigerator liner. Record these numbers on this page for easy access.

Model number _____

Serial number _____

Date of purchase_____

**For service and warranty information, see page 16.**

Since Dacor constantly improves the quality and performance of our products, we may need to make changes to the appliance without revising this manual.

Visit www.dacor.com to download the latest version of this manual.

# Before Use

**⚠WARNING**

**Excessive Weight Hazard**

**Use two or more people to move and install refrigerator.**

**Failure to do so can result in back or other injury.**

## Remove the Packaging

- Remove tape and glue residue from surfaces before turning on the refrigerator. Rub a small amount of liquid dish soap over the adhesive with your fingers. Wipe with warm water and dry.
- Do not use sharp instruments, rubbing alcohol, flammable fluids or abrasive cleaners to remove tape or glue. These products can damage the surface of your refrigerator. For more information, see *Refrigerator Safety* section.
- Dispose of/recycle all packaging materials.

## Clean Before Using

After you remove all of the packaging materials, clean the inside of your refrigerator before using it. See the cleaning instructions in the *Care and Cleaning* section.

**Important information to know about glass shelves and covers:**

Do not clean glass shelves or covers with warm water when they are cold. Shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping. Tempered glass is designed to shatter into many small, pebble-size pieces. This is normal. Glass shelves and covers are heavy. Use both hands when removing them to avoid dropping.

## Water Supply Requirements

Read all directions before you begin.

**IMPORTANT:**

- When your refrigerator was installed, the water connection from the water source should have been connected to your refrigerator. If your refrigerator is not connected to a water source, see *Connect Water Supply* in the installation instructions.
- If you turn the refrigerator on before the water line is connected, turn the ice maker OFF. See *Ice Maker and Storage Bin* on page 7.
- All installations must meet local plumbing code requirements. If you have any questions about your water connection, see the *Troubleshooting* section or call a licensed, qualified plumber.

### Water Pressure

A cold water supply with water pressure between 30 and 120 psi (207 and 827 kPa) is required to operate the water dispenser and ice maker. If you have questions about your water pressure, see the *Troubleshooting* section or call a licensed, qualified plumber.

#### Reverse Osmosis Water Supply

**IMPORTANT:** The pressure of the water supply coming out of a reverse osmosis system going to the water inlet valve of the refrigerator needs to be between 30 and 120 psi (207 and 827 kPa).

If a reverse osmosis water filtration system is connected to your cold water supply, the water pressure to the reverse osmosis system needs to be a minimum of 40 psi (276 kPa).

If the water pressure to the reverse osmosis system is less than 40 psi (276 kPa):

- Check to see whether the sediment filter in the reverse osmosis system is blocked. Replace the filter if necessary.
- Allow the storage tank on the reverse osmosis system to refill after heavy usage.
- If your refrigerator has a water filter, it may further reduce the water pressure when used in conjunction with a reverse osmosis system. Remove the water filter. See the *Using the Dispenser without the Water Filter* on page 12.

If you have questions about your water pressure, call a licensed, qualified plumber.

## Water System Preparation

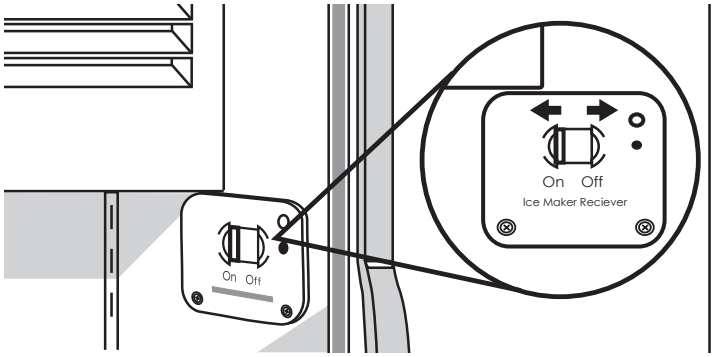
Please read before using the water system.

**IMPORTANT:** After connecting the refrigerator to a water source or replacing the water filter, follow these steps to make sure that the water system is properly cleaned. This will flush air from the filter and water dispensing system, and prepare the filter for use.

# Before Use

The On/Off switch is located on the top right side of the freezer compartment.

1. Open the freezer door and turn off the ice maker. Move the switch to the OFF (right) setting as shown.




**NOTE**: If your model has a base grille filter system, make sure the base grille filter is properly installed and the cap is in the horizontal position.

Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system. Systems certified for cyst reduction may be used on disinfected waters that may contain filterable cysts.

2. Use a sturdy container to depress and hold the water dispenser lever for 5 seconds, then release it for 5 seconds. Repeat until water begins to flow. Once water begins to flow, continue depressing and releasing the dispenser lever (5 seconds on, 5 seconds off) until a total of 3 gal. (12 L) has been dispensed. This will flush air from the filter and water dispensing system, and prepare the water filter for use. Additional flushing may be required in some households.

   **NOTE**: As air is cleared from the system, water may spurt out of the dispenser.

3. Open the freezer door and turn on the ice maker. Move the switch to the ON (left) position.
   - Allow 24 hours to produce the first batch of ice.
   - Discard the first three batches of ice produced.
   - Depending on your model, you may want to select the maximum ice feature to increase the production of ice.

# Refrigerator Operation

**⚠WARNING**

**Electrical Shock Hazard**

**Plug into a grounded 3 prong outlet.**

**Do not remove ground prong.**

**Do not use an adapter.**

**Do not use an extension cord.**

**Failure to follow these instructions can result in death, fire, or electrical shock.**

**⚠WARNING**

**Explosion Hazard**

**Keep flammable materials and vapors, such as gasoline, away from refrigerator.**

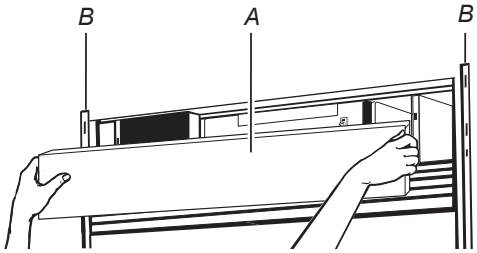
**Failure to do so can result in death, explosion, or fire.**

## Turning the Main Power Switch On/Off

If you need to turn the power to your refrigerator on or off, you must remove the top grille assembly to access the power switch. Turn the power to the refrigerator off when cleaning your refrigerator or changing light bulbs.

### Removing the Top Grille

1. Grasp both ends of the top grille.
2. Push the top grille straight up, then pull straight out. Lay the grille on a soft surface.




*A. Top grille*
*B Cabinet side trim*

### Replacing the Top Grille

1. Insert the top grille hooks (located on the back of the top grille) into the slots on the side trim.
2. Pull the grille down slightly to lock into place.

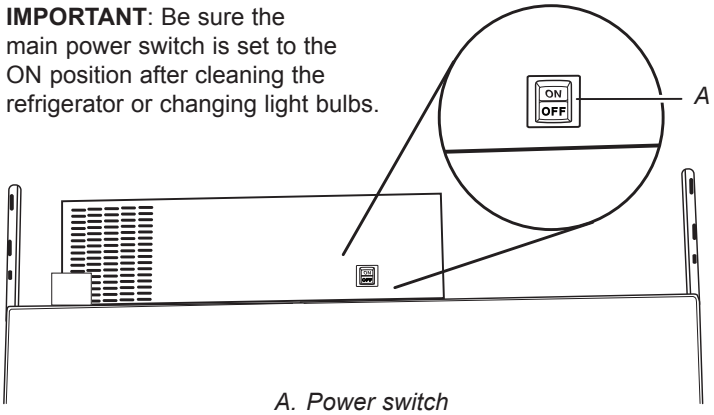
continued...

# Refrigerator Operation

## To Turn the Main Power Switch On or Off:

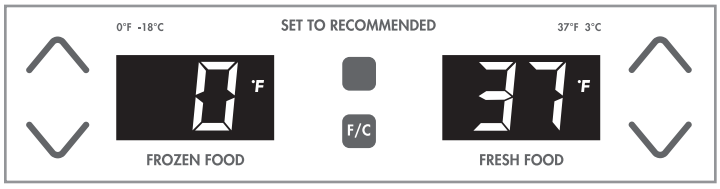
1. Remove the top grille.
2. Press the main power switch to the ON or OFF position.
3. Replace the top grille.

**IMPORTANT**: Be sure the main power switch is set to the ON position after cleaning the refrigerator or changing light bulbs.




*A. Power switch*

## Setting the Controls




The control panel is located inside the refrigerator compartment on the ceiling.

**IMPORTANT**:

- The refrigerator control adjusts the refrigerator compartment temperature. The freezer control adjusts the freezer compartment temperature.
- Wait 24 hours after you turn on the refrigerator before you put food into it. If you add food before the refrigerator has cooled completely, your food may spoil.

  **NOTE**: Adjusting the refrigerator and freezer controls to a lower (colder) setting will not cool the compartments any faster.
- If the temperature is too warm or too cold in the refrigerator or freezer, first check the air vents to be sure they are not blocked before adjusting the controls.
- The preset settings should be correct for normal household usage. The controls are set correctly when milk or juice is as cold as you like and when ice cream is firm.
- The actual temperature may differ from the display when a door is open for an extended period of time.

**NOTE**: The factory recommended settings are 0°F (-18°C) for the freezer and 37°F (3°C) for the refrigerator.

## Turning the Refrigerator On or Off

*COOLING ON/OFF light*

- Touch and hold the COOLING ON/OFF key for 3 seconds.

**NOTE**:

- After the refrigerator is turned on, the over temperature audio alarm and indicator light will activate every 1½ hours until the refrigerator and freezer temperatures are below 48°F (9°C) and 15°F (-9°C), respectively, or until the alarm is turned off. To turn off the audio alarm and indicator light, see *Master Alarm Reset* on page 5.
- The COOLING ON/OFF key on the control panel shuts down the cooling system, fans and compressors as well as the control panel lights. To turn the power off completely, use the main power switch located behind the top grille.

## Setting the Temperature Scale

- Touch the F/C key. To re-display degrees Fahrenheit, touch F/C again. **NOTE:** If the freezer temperature is below zero, the negative sign next to the freezer display will light up. This is normal.

## Adjusting the Temperature Setting

**NOTE**: Wait at least 24 hours between adjustments. Re-check the temperatures before other adjustments are made.

**To adjust the temperature setting:**

- Touch the refrigerator or freezer UP (▲) or DOWN (▼) key until the desired temperature is reached.
- Touch the Set To Recommended key to reset the set points to the factory recommended temperatures.

**NOTE**: The adjustable temperature range for the freezer is -5°F to 5°F (-21°C to -15°C). The adjustable temperature range for the refrigerator is 33°F to 45°F (1°C to 7°C).

Use the table below for guidance if you need to change the temperature.

| CONDITION/ REASON: | TEMPERATURE ADJUSTMENT: |
|---|---|
| REFRIGERATOR too cold<br>Not set correctly for conditions | REFRIGERATOR Control 1° higher |
| REFRIGERATOR too warm<br>High use or room very warm | REFRIGERATOR Control 1° lower |
| FREEZER too cold<br>Not set correctly for conditions | FREEZER Control 1° higher |
| FREEZER too warm/too little ice.<br>High use or heavy ice use | FREEZER Control 1° lower |

## Max Cold

*MAX COLD light*

The Max Cold feature assists with periods of heavy ice usage, full grocery loads or temporarily warm room temperatures.

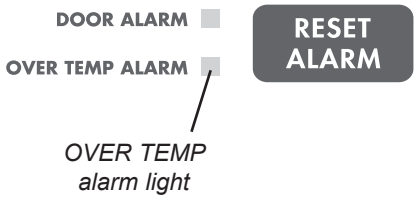
Touch the MAX COLD key to turn on the Max Cool feature. The Max Cold light will remain on for 24 hours unless manually turned off.

**NOTE**: The refrigerator temperature display will remain at 34°F (1°C) and the freezer temperature display will remain at -5°F (-21°C) while the Max Cold feature is on. After 24 hours, the refrigerator will automatically return to the previous temperature settings.

## Alarms

### Over Temperature

**IMPORTANT**: If the Over Temperature Alarm activates, your food may spoil. See *Power Interruptions* on page 10. Minimize door openings until temperatures return to normal.



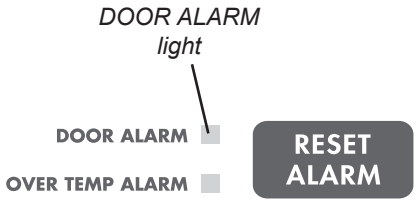

The Over Temperature feature is designed to let you know when either the refrigerator temperature rises above 48°F (9°C) or the freezer temperature rises above 15°F (-9°C) for longer than 1½ hours. The audio alarm will shut off automatically when the temperature returns to normal, but the indicator light will continue to flash to let you know that an over temperature condition has occurred.

If the over temperature condition is still present when a RESET ALARM is performed, the indicator light will continue to reactivate every 1½ hours until refrigerator and freezer temperatures are below 48°F (9°C) and 15°F (-9°C), respectively.

**NOTE**: To deactivate the audio alarm and indicator light, see *Master Alarm Reset* below.

### Door Alarm

The DOOR ALARM light will flash, an alarm will sound and the interior lights will turn off when a door has been open for longer than 10 minutes. When the door is closed, the audio alarm will reset and turn off, but the DOOR ALARM light will continue to flash until the temperature is equal to or below 45°F (7°C) and 15°F (-9°C) for the refrigerator and freezer compartments, respectively.




**NOTE**: To deactivate the audio alarm and indicator light, see *Master Alarm Reset* below.

### Master Alarm Reset

Touching the ALARM RESET key once will shut off the audio alarm and the indicator light. The audio alarm will not sound again for the current condition that caused the alarm until a new condition occurs or until a master alarm reset is performed.

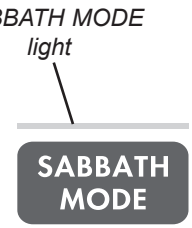
A master alarm reset can be performed by touching the COOLING ON-OFF key twice or by turning the power to the refrigerator off and on again. See *Turning the Main Power Switch On/Off* on page 3. The indicator light will reactivate after a master alarm reset if the condition that caused the alarm is still present. See *Over Temperature or Door Alarm*, above.

## Sabbath Mode

The Sabbath Mode feature is designed for the traveler or for those whose religious observances require turning off the lights and ice maker. By selecting this feature, the temperature set points and Deli Pan settings remain unchanged, the ice maker will be disabled and the interior lights will turn off. For most efficient refrigerator operation, exit the Sabbath Mode when it is no longer required.

In Sabbath Mode, the temperature set points remain unchanged and the interior lights turn off.

- Touch the SABBATH MODE key to turn on Sabbath Mode.
- Touch SABBATH MODE again to turn off Sabbath Mode.




**NOTE**: If the Max Cold feature is selected prior to turning on the Sabbath mode, the temperature settings will remain at 34°F (1°C) and -5°F (-21°C) for the refrigerator and freezer compartments, until the Max Cold feature time (24 hours) is up. The refrigerator will then return to the previous temperature settings chosen prior to turning on the Max Cold feature, but the lights and ice maker will remain off until the SABBATH MODE key is touched again.

## Water and Ice Dispensers

**IMPORTANT:**

- After connecting the refrigerator to a water source or replacing the water filter, flush the water system. Use a sturdy container to depress and hold the water dispenser lever for 5 seconds, then release it for 5 seconds. Repeat until water begins to flow. Once water begins to flow, continue depressing and releasing the dispenser lever (5 seconds on, 5 seconds off) until a total of 3 gal. (12 L) has been dispensed. This will flush air from the filter and water dispensing system, and prepare the water filter for use. Additional flushing may be required in some households.

  **NOTE**: As air is cleared from the system, water may spurt out of the dispenser.
- Allow 24 hours for the refrigerator to cool down and chill water.
- Allow 24 hours to produce the first batch of ice. Before using the ice, fill and discard three full containers of ice to prepare the filter for use.
- The dispensing system will not operate when the freezer door is open.

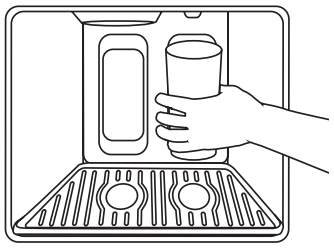
### The Water Dispenser

**To Dispense Water:**

1. Press a sturdy glass against the water dispenser pad.

   **NOTE**:

   - While dispensing water and for 3 seconds after dispensing has stopped, the digital display will show how many ounces of water have been dispensed.



   - To switch from ounces to cups, touch and hold ICE and LOCK at the same time until the dispenser beeps after 3 seconds. To switch from cups to liters, touch and hold the keys for another 3 seconds. To switch back to ounces, repeat the process a third time.

2. Remove the glass to stop dispensing.

**NOTE**: Water may have an off-flavor if you do not use the dispenser periodically. Dispense enough water every week to maintain a fresh supply.

### The Ice Dispenser

Ice dispenses from the ice maker storage bin in the freezer when the dispenser pad is pressed. The dispensing system will not operate when the freezer door is open. To turn off the ice maker, see *Ice Maker and Storage Bin* on page 7.

Your ice maker can produce both crushed and cubed ice. The display screen reads “CRUSHED” or “CUBED”, indicating which type is selected. To change the setting, touch the ICE key before dispensing ice.

For crushed ice, cubes are crushed before being dispensed. This may cause a slight delay when dispensing crushed ice. Noise from the ice crusher is normal, and pieces of ice may vary in size. When changing from crushed to cubed, a few ounces of crushed ice will be dispensed along with the first cubes.

**To Dispense Ice:**

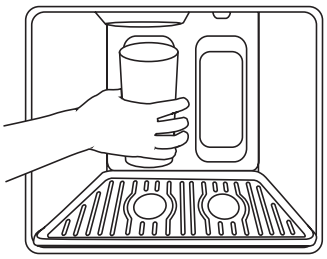
**⚠WARNING**

**Cut Hazard**

**Use a sturdy glass when dispensing ice.**

**Failure to do so can result in cuts.**

1. Touch the ICE key to select the desired type of ice.
2. Press a sturdy glass against the ice dispenser pad. Hold the glass close to the dispenser opening so ice does not fall outside of the glass.



   **IMPORTANT**: You do not need to apply a lot of pressure to the pad in order to activate the ice dispenser. Pressing hard will not make the ice dispense faster or in greater quantities.
3. Remove the glass to stop dispensing.

   **NOTE:** Ice may continue to dispense for up to 10 seconds after removing the glass from the pad. The dispenser may continue to make noise for a few seconds after dispensing.

### Dispenser Tray

The dispenser tray is designed to catch small spills and allow for easy cleaning. The tray can be removed from the dispenser and carried to the sink to be emptied or cleaned.

**NOTE:** There is no drain in the tray. When the tray is full of water, it needs to be emptied.

### Dispenser Light

When you use the dispenser, the light will automatically turn on. If you want the light to be on continuously, you may choose either ON or AUTO.

ON: Touch the LIGHT key to turn the dispenser light on.

AUTO: Touch LIGHT a second time to select AUTO mode. The dispenser light will automatically adjust to become brighter as the room brightens, dimmer as the room darkens.

OFF: Touch LIGHT a third time to turn the dispenser light off.

The dispenser lights are LEDs that cannot be changed. If it appears that your dispenser lights are not working, be sure that the light sensor is not blocked (in AUTO mode). See the *Troubleshooting* section for more information.

## Dispenser Lock

The dispenser can be turned off for easy cleaning or to avoid unintentional dispensing by small children and pets.

**NOTE**: The lock feature does not shut off power to the refrigerator, to the ice maker, or to the dispenser light. It simply deactivates the dispenser pads. To turn off the ice maker, see *Ice Maker and Storage Bin*, below.

- To turn off the dispenser, touch the LOCK key. While the dispenser is locking, “LOCKING” will appear on the display screen and the blue indicator light around the LOCK key will flash. When the dispenser is locked, the indicator light will change to red for a few seconds, then turn off.
- To unlock the dispenser, touch the LOCK key a second time to unlock the dispenser. While the dispenser is unlocking, “UNLOCKING” will appear on the display screen and the red indicator light around the LOCK key will flash. When the dispenser is unlocked, the indicator light will change to blue for a few seconds, then turn off.

## Water Filter Status

**NOTE:** See page 12 for water filter replacement instructions.

The water filter status light and display screen help you know when to change your water filter. Touch the FILTER key to check the status of your water filter.

**If the filter is new:**

You must touch FILTER to view the filter’s status. For a few seconds, the status light will be blue and the display screen will show what percentage of your filter’s life remains.

If it is almost time to change the filter:

The status light will automatically illuminate and will remain on, appearing yellow. The words “ORDER FILTER” will appear on the display screen. Touch FILTER to see what percentage of your filter’s life remains. You should order the appropriate replacement filter (Part number AFF6).

**If it is time to change the filter:**

The status light will remain on, changing to red. The words “REPLACE FILTER” and “HOLD BUTTON TO RESET” will appear on the display screen until the filter has been changed and the status light has been reset.

**To reset the water filter status light:**

After changing the filter, reset the status light by touching the FILTER key for 3 seconds. The status light will blink red and change to blue, then turn off when the system is reset.

# Ice Maker and Storage Bin

**IMPORTANT:** Flush the water system before turning on the ice maker. Allow 24 hours to produce the first batch of ice. Discard the first three batches of ice produced. Allow 3 days to completely fill the ice container.

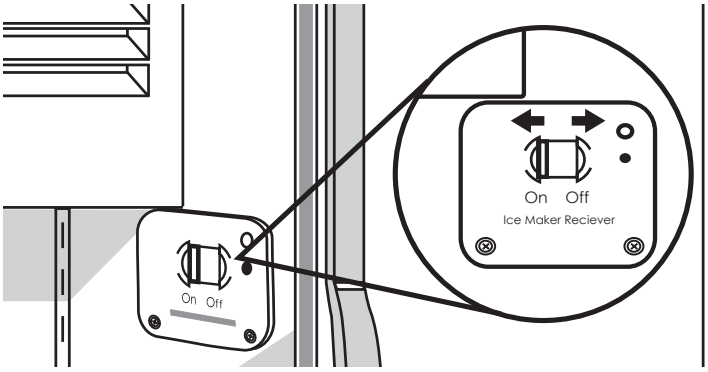
### To Turn the Ice Maker On/Off:

The On/Off switch is located on the top right side of the freezer compartment.

1. To turn the ice maker on, slide the control to the ON (left) position.

   **NOTE**: Your ice maker has an automatic shutoff. The ice maker sensors will automatically stop ice production, but the control will remain in the ON (left) position.

2. To manually turn the ice maker off, slide the control to the OFF (right) position.




### To Remove and Replace the Ice Storage Bin:

1. Hold the base of the storage bin (located on the back of the freezer door) with both hands and press the release button to lift the storage bin up and out.

   **NOTE**: It is not necessary to turn the ice maker control to the OFF (right) position when removing the storage bin. The sensor cover (“flipper door”) on the left wall of the freezer stops the ice maker from producing ice if the door is open or the storage bin is removed.

2. Replace the storage bin on the door and push down to make sure it is securely in place.

## Clean the Ice Storage Bin

**NOTE:** It is normal for ice to stick together in the ice bin. Ice may be dispensed or used more frequently which will break up the ice. It is recommended that the ice container be emptied and cleaned as needed.

**To clean the ice storage bin:**

1. Empty the ice container. Use warm water to melt the ice if necessary.

   **NOTE**: Do not use anything sharp to break up the ice in the bin or bucket. This can cause damage to the ice container and the dispenser mechanism.

2. Wash the ice bin with a mild detergent, rinse well and dry thoroughly. Do not use harsh or abrasive cleaners or solvents.

**IMPORTANT:**

- Allow 24 hours to produce the first batch of ice. Allow 3 days to completely fill ice container.
- Discard the first three batches of ice produced to avoid impurities that may be flushed out of the system.
- The quality of your ice will be only as good as the quality of the water supplied to your ice maker.
- Avoid connecting the ice maker to a softened water supply. Water softener chemicals (such as salt) can damage parts of the ice maker and lead to poor quality ice. If a softened water supply cannot be avoided, make sure the water softener is operating properly and is well maintained.
- It is normal for the ice cubes to be attached at the corners. They will break apart easily.
- Do not store anything on top of the ice maker or in the ice storage bin/bucket.

## Refrigerator Storage

**Important information to know about glass shelves and covers:**

Do not clean glass shelves or covers with warm water when they are cold. Shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping. Tempered glass is designed to shatter into many small, pebble-size pieces. This is normal. Glass shelves and covers are heavy. Use both hands when removing them to avoid dropping.

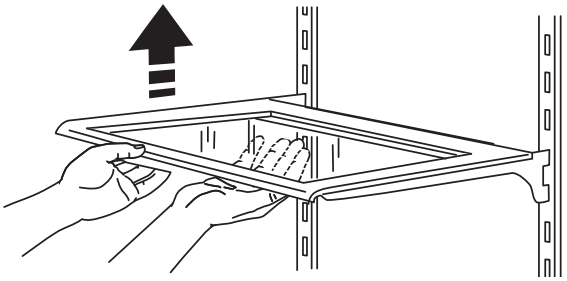
The shelves and compartments in your refrigerator are adjustable and/or removable to meet your individual storage needs.

Storing similar food items together in your refrigerator and adjusting the shelves compartments to fit different heights of items will make finding the exact item you want easier. It will also reduce the amount of time the refrigerator door is open, and help save energy.

### Shelves and Shelf Frames

**To remove and replace a shelf/frame:**

1. Remove the shelf/frame by tilting it up at the front and lifting it out of the shelf supports. Pull the shelf straight out.
2. Replace the shelf/frame by guiding the rear shelf hooks into the shelf supports. Tilt the front of the shelf up until the rear shelf hooks drop into the shelf supports.
3. Lower the front of the shelf and check to make sure that the shelf is securely in position.

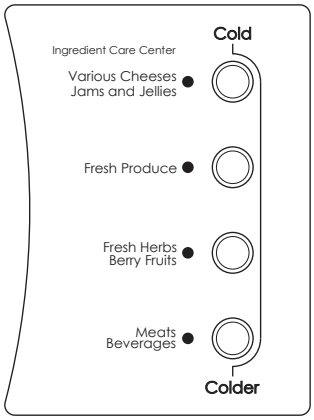


### Ingredient Care Center

The control for the ingredient care center (for compartment location, see illustration at right) adjusts the storage temperature of the ingredient care center pan. Cold air flows into the pan through the air duct between the freezer and the refrigerator. Setting the controls allows more or less cold air through the air duct.

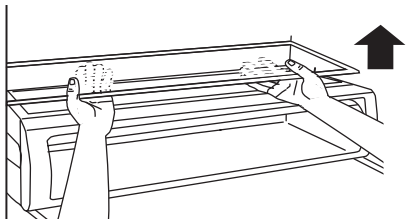
**To Adjust the Ingredient Care Center:**

1. Choose a setting based on the item to be stored in the pan.
2. Push the button that corresponds to that setting.
3. The indicator light for that setting will illuminate to verify that the pan is ready to be loaded.




**Remove and Replace the Ingredient Care Center Cover:**

1. Remove food from the ingredient care center cover. Pull the drawer out about 4” (10 cm). Reach under the glass shelf with both hands and lift it gently upward until the back of the shelf is free. Tilt the shelf at an angle and remove it from the refrigerator, being careful not to bump the glass.



2. Replace the cover by holding the glass shelf firmly with both hands, tilt the shelf at an angle and position it above the support rails. Place the shelf gently on support rails on the side wall.

### Meat Storage Guide

Store most meat in original wrapping as long as it is airtight and moisture-proof. Rewrap if necessary. See the following chart for storage times. When storing meat longer than the times given, freeze the meat.

Fresh fish or shellfish..... use same day as purchased

Chicken, ground beef, variety meat (liver, etc.) .....1-2 days

Cold cuts, steaks/roasts .....3-5 days

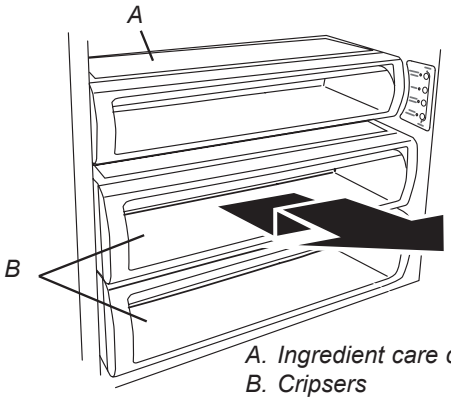
Cured meats.....7-10 days

Leftovers - Cover leftovers with plastic wrap, aluminum foil, or plastic containers with tight lids.

### Crispers and Covers

**To remove and replace the crispers:**

1. Slide the crisper drawer straight out to the stop. Lift the front of the drawer with one hand while supporting the bottom of the drawer with your other hand and slide the drawer out the rest of the way.
2. To replace the crisper drawer, place the drawer onto the slides and push the drawer back until securely in position.
3. Carefully test the crisper drawer to make sure it has been replaced properly.




*A. Ingredient care center*
*B. Cripsers*

**To clean the crisper covers:**

To clean the top crisper cover, remove the ingredient care center located above it.

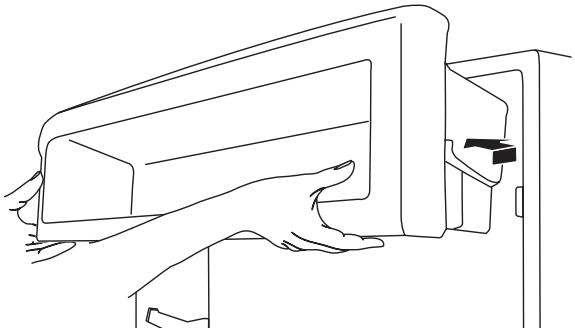
To clean the bottom crisper cover, first remove the top crisper drawer.

## Door Utility Bin

The utility bin can be placed in any position on the refrigerator door.

**To remove and replace the utility bin:**

1. Remove the utility bin by grasping both ends and lifting compartment up and out.



2. Replace the bin by sliding it in above the desired support and pushing it down until it stops.

## Gallon Door Bin

The adjustable gallon door bin can hold gallon size containers.

**NOTE**: The gallon door bin can only be placed on the lower support.

**To install the gallon door bin:**

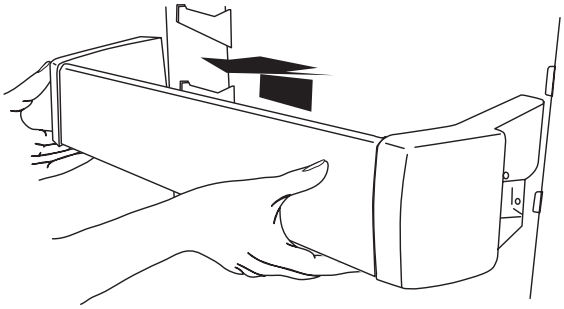
1. Position the gallon door bin above the lowest door adjustment slot.
2. Push down to secure it.
3. Adjust other bins, as necessary to allow for milk or beverage container height.

## Standard Door Bins

The adjustable standard door bins can hold 2-liter bottles.

**To remove and replace the door bins:**

1. Remove the bin by lifting it up and pulling it out.

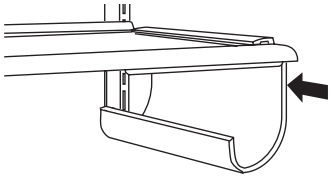


2. Replace the bin by sliding it in above the desired support and pushing it down until it stops.

# Wine Rack

**To remove and replace the wine rack:**

1. Remove the rack by pulling it straight out from the shelf.
2. Replace the rack by sliding it in between the shelf and the wall of the refrigerator.

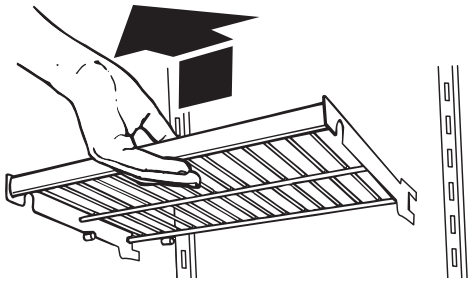


# Freezer Storage

## Freezer Shelf

**To remove and replace the shelf:**

1. Remove the shelf by lifting it up and pulling it straight out.
2. Replace the shelf by putting it over the supports and lowering it into place.

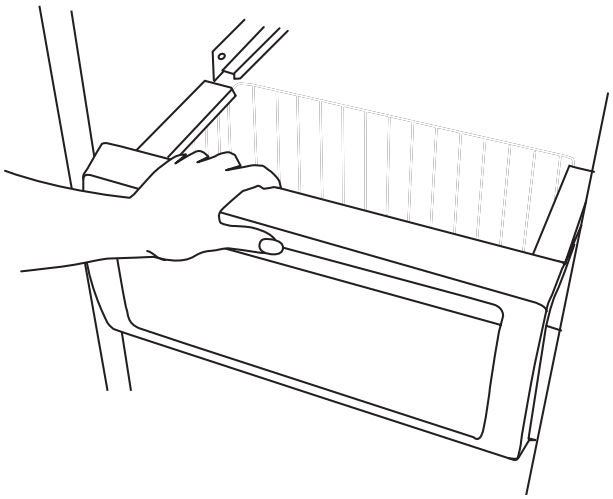


## Freezer Baskets

The freezer baskets can be used to store bags of frozen fruits and vegetables that may slide off freezer shelves.

**To remove and replace a freezer basket:**

1. Pull the basket straight out to the stop.
2. Lift the front of the basket and slide it out the rest of the way.



3. Replace the basket by positioning it on the side wall guide rails. Lift the basket front slightly while pushing it past the guide rail stops and slide it in the rest of the way.

## Frozen Food Storage Information

Storage times will vary according to the quality and type of food, the type of packaging or wrap used (should be airtight and moisture-proof), and the storage temperature. Ice crystals inside a sealed package are normal. This simply means that moisture in the food and air inside the package have condensed, creating ice crystals.

Put no more unfrozen food into the freezer than will freeze within 24 hours (no more than 2 to 3 lbs of food per cubic foot [907 to 1,350 g per 28 L] of freezer space). Leave enough space in the freezer for air to circulate around the packages. Be sure to leave enough room for the door to close tightly.

For more information on preparing food for freezing, check a freezer guide or reliable cookbook.

## Power Interruptions

If the power will be out for 24 hours or less, keep the doors closed (depending on your model) to help food stay cold and frozen.
If the power will be out for more than 24 hours, do one of the following:

- Remove all frozen food and store it in a frozen food locker.
- Place 2 lbs (907 g) of dry ice in the freezer for every cubic foot (28 L) of freezer space. This will keep the food frozen for 2 to 4 days.
- If neither a food locker nor dry ice is available, consume or can perishable food at once.

**IMPORTANT:** A full freezer stays cold longer than a partially filled one. A freezer full of meat stays cold longer than a freezer full of baked goods. If you see that food contains ice crystals, it may be refrozen, although the quality and flavor may be affected. If the condition of the food is poor, dispose of it.

## Vacation and Moving Care

Your refrigerator is equipped with the Sabbath Mode feature, which is designed for the traveler who wishes to turn off the lights and ice maker. By selecting this feature, the temperature set points remain unchanged, the ice maker will be disabled and the interior lights will turn off. For most efficient refrigerator operation, it is recommended to exit the Sabbath Mode when it is no longer required.

### Vacations

**If You Choose to Leave the Refrigerator On While You're Away:**

1. Use up any perishables and freeze other items.
2. Touch the SABBATH MODE key.
3. If your refrigerator has an automatic ice maker, shut off the water supply to the ice maker.
4. Empty the ice bin.
5. When you return from vacation, touch SABBATH MODE to return to normal operation.

**If You Choose to Turn the Refrigerator Off Before You Leave:**

1. Remove all food from the refrigerator.
2. Turn off the water supply to the ice maker at least one day ahead of time.
3. When the last load of ice drops, turn the ice maker switch to OFF.
4. Turn the refrigerator OFF. See page 4.
5. Clean the refrigerator, wipe it, and dry well.
6. Tape rubber or wood blocks to the tops of both doors to prop them open far enough for air to get in. This stops odor and mold from building up.

### Moving

When you are moving your refrigerator to a new home, follow these steps to prepare it for the move:

1. If your refrigerator has an automatic ice maker:
   - Turn off the water supply to the ice maker at least one day ahead of time.
   - Disconnect the water line from the back of the refrigerator.
   - When the last load of ice drops, raise the wire shutoff arm to the OFF (up) position or turn the switch to OFF, depending on your model.
2. Remove all food from the refrigerator and pack all frozen food in dry ice.
3. Empty the ice bin.
4. Turn off the temperature control(s). See page 4.
5. Unplug refrigerator.
6. Clean, wipe and dry thoroughly.
7. Take out all removable parts, wrap them well, and tape them together so they don't shift and rattle during the move.
8. Depending on the model, raise the front of the refrigerator so it rolls more easily or raise the leveling screws so they don't scrape the floor. See the installation instructions.
9. Tape the doors closed and tape the power cord to the back of the refrigerator.

When you get to your new home, put everything back and refer to the installation instructions for preparation instructions. Also, if your refrigerator has an automatic ice maker, remember to reconnect the water supply to the refrigerator.

# Care and Cleaning

## Cleaning

**⚠WARNING**

**Explosion Hazard**

**Use nonflammable cleaner.**

**Failure to do so can result in death, explosion, or fire.**

**Important information to know about glass shelves and covers:**

Do not clean glass shelves or covers with warm water when they are cold. Shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping. Tempered glass is designed to shatter into many small, pebble-size pieces. This is normal. Glass shelves and covers are heavy. Use both hands when removing them to avoid dropping.

Both the refrigerator and freezer sections defrost automatically. However, clean both compartments about once a month to avoid build-up of odors. Wipe up spills immediately.

### To Clean Your Refrigerator:

1. Remove the top grille and turn off the main power switch. See *Turning the Main Power Switch On/Off* on page 3.
2. Remove all removable parts from inside, such as shelves, crispers, etc.
3. Hand wash, rinse, and dry removable parts and interior surfaces thoroughly. Use a clean sponge or soft cloth and a mild detergent in warm water.
   - Do not use abrasive or harsh cleaners such as window sprays, scouring cleansers, flammable fluids, cleaning waxes, concentrated detergents, bleaches or cleansers containing petroleum products on plastic parts, interior and door liners or gaskets. Do not use paper towels, scouring pads or other harsh cleaning tools. These items can scratch or cause damage.
   - To help remove odors, you can wash interior walls with a mixture of warm water and baking soda (2 tbs to 1 qt [26 g to 0.95 L] of water).
4. Wash stainless steel and painted metal exteriors with a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners, or cleaners containing chlorine. Dry thoroughly with a soft cloth. Additionally, to avoid damage to painted metal exteriors, apply appliance wax (or auto paste wax) with a clean, soft cloth. Do not wax plastic parts.

   **NOTE**: To keep your stainless steel surfaces looking like new and to remove minor scuffs or marks, you may use Dacor Stainless Steel Cleaner. Use it according to the directions on the bottle.

   **IMPORTANT**: This cleaner is for stainless steel parts only! Do not allow the Stainless Steel Cleaner and Polish to come into contact with any plastic parts such as the trim pieces, dispenser covers or door gaskets. If unintentional contact does occur, clean the plastic part with a sponge and mild detergent in warm water. Dry thoroughly with a soft cloth.
5. Clean the condenser coils located behind the top grille ventilation panel regularly. Coils may need to be cleaned as often as every other month. This may help save energy. Use a vacuum cleaner with an extended attachment to clean the condenser coils when they are dusty or dirty.
6. Turn the main power switch on and replace the top grille.

## Changing the Light Bulbs

**NOTE**: Not all appliance bulbs will fit your refrigerator. Be sure to replace the bulb with one of the same size and shape. The dispenser light requires a heavy duty 10-watt bulb. All other lights require a 40-watt maximum appliance bulb. Replacement bulbs are available from your Dacor dealer or an appliance store.

1. Remove the top grille and turn off the main power switch. See *Turning the Main Power Switch On/Off* on page 3.
2. Remove the light shield when applicable as shown.

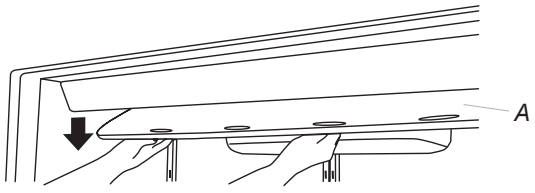
   **NOTE**: To clean a light shield, wash it with warm water and a liquid detergent. Rinse and dry the shield well.
3. Remove the light bulb and replace with one of the same size, shape and wattage.
4. Replace the light shield when applicable as shown.
5. Turn the main power switch on and replace the top grille.

### Refrigerator Control Panel Lights

There are two or three light bulbs located in the top front of the refrigerator compartment behind a light shield.

- Open the light shield. Grasp the light shield by the openings. Gently push back and pull down, as shown, to access the light bulbs. Remove the light bulb and replace it with one of the same size, shape and wattage.
- Close the light shield by raising it up into place.

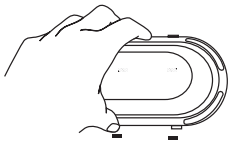
  **NOTE:** If needed, clean the light shield with a damp soft cloth.




*A. Light shield*

### Freezer and Crisper Lights

- Remove the light shield by grasping the top and bottom and squeezing in toward the center. Once the hooks on the shield are free from the freezer or crisper lining, remove the shield.
- Replace the light shield by squeezing the top and bottom toward the center and inserting the hooks into the slotted holes.



## Replacing the Water Filter

Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system. Systems certified for cyst reduction may be used on disinfected waters that may contain filterable cysts.

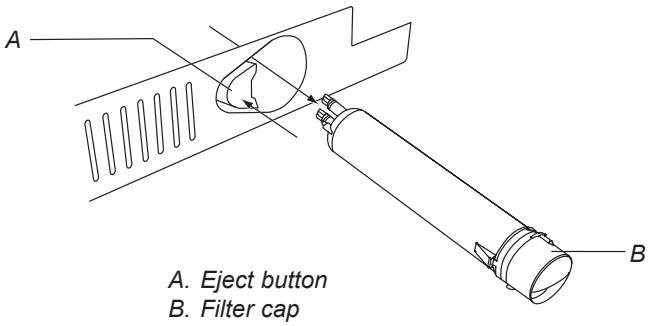
Replace the water filter with Dacor part number AFF6.

The water filter is located in the base grille below the freezer compartment door. It is not necessary to remove the base grille to remove the filter.

1. Remove the filter by pressing the eject button and pulling straight out on the filter cap.

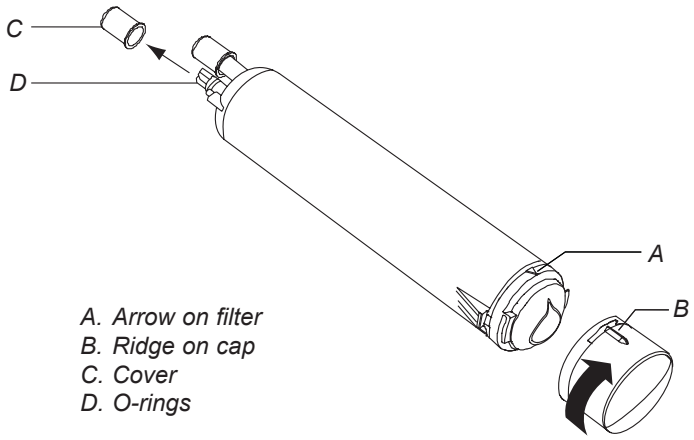
   **NOTES:**

   - Avoid twisting the cap when removing the filter because this could cause the cap to come off. If this occurs, replace the cap and pull the filter straight out.
   - There will be water in the filter. Some spilling may occur.



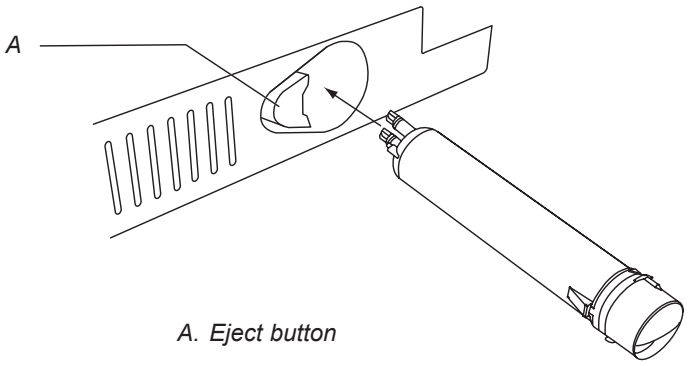

*A. Eject button*
*B. Filter cap*

2. Remove the cap by turning it counterclockwise until it stops. **IMPORTANT:** Do not discard the cap. It is part of your refrigerator. Keep the cap to use with the replacement filter.
3. Place the cap (removed in Step 2) on the new filter. Align the ridge on the cap with the arrow on the filter. Turn the cap clockwise until it snaps into place.




*A. Arrow on filter*
*B. Ridge on cap*
*C. Cover*
*D. O-rings*

4. Remove the covers from the O-rings. Be sure the O-rings are still in place after the covers are removed.
5. Push the new filter into the opening in the base grille. As the filter is inserted, the eject button will depress. The eject button will pop back out when the filter is fully engaged.



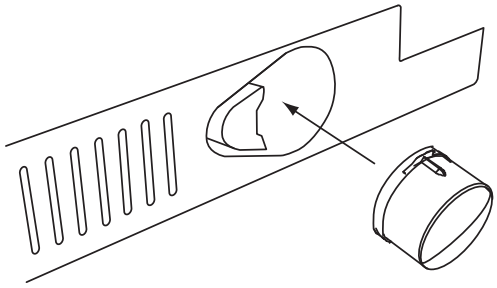

*A. Eject button*

6. Pull gently on the cap to check that the filter is securely in place.
7. Flush the water system. See *Water and Ice Dispensers* on page 6.

## Using the Dispenser Without the Water Filter

You can operate the ice maker without a water filter. Your ice will not be filtered.

1. Remove the filter by pressing the eject button and pulling on the cap. See *Replacing the Water Filter* earlier in this section.
2. Remove the filter cap by turning it counterclockwise until it stops. **IMPORTANT:** Do not discard the cap. It is part of your refrigerator. Keep it for future use.
3. With the cap in a horizontal position, insert the cap into the base grille until it stops.



4. Turn the cap counterclockwise until the cap slips into the attachment slot. Then, turn the cap clockwise until it is in a horizontal position.

   **NOTE:** The cap will not be even with the base grille.

## Water Filter Certifications

State of California
Department of Health Services

Water Treatment Device
Certificate Number

05 - 1702

Date Issued: April 6, 2005
Date Revised: September 7, 2005

| Trademark/Model Designation | Replacement Elements |
|---|---|
| Whirlpool Deluxe T1WG2 | T2RFWG2 |
| Whirlpool DeluxeT1WG2L | T2RFWG2 |
| KitchenAid DeluxeT1WG2 | T2RFWG2 |
| KitchenAid DeluxeT1WG2L | T2RFWG2 |

**Manufacturer:** Whirlpool Corporation

**The water treatment device(s) listed on this certificate have met the testing requirements pursuant to Section 116830 of the Health and Safety Code for the following health related contaminants:**

**Microbiological Contaminants and Turbidity**
None

**Inorganic/Radiological Contaminants**
Lead
Mercury

**Organic Contaminants**
Benzene
Carbofuran
o-Dichlorobenzene
Toxaphene

**Rated Service Capacity:** 200 gals **Rated Service Flow:** 0.5 gpm

**Conditions of Certification:**
Do not use with water that is microbiologically unsafe or of unknown quality, without adequate disinfection before or after the system.

State of California
Department of Health Services

Water Treatment Device
Certificate Number

05 - 1703

Date Issued: April 6, 2005
Date Revised: September 7, 2005

| Trademark/Model Designation | Replacement Elements |
|---|---|
| Whirlpool Deluxe T2WG2 | T2RFWG2 |
| Whirlpool Deluxe T2WG2L | T2RFWG2 |
| KitchenAid Deluxe T2WG2 | T2RFWG2 |
| KitchenAid Deluxe T2WG2L | T2RFWG2 |

**Manufacturer:** Whirlpool Corporation

**The water treatment device(s) listed on this certificate have met the testing requirements pursuant to Section 116830 of the Health and Safety Code for the following health related contaminants:**

**Microbiological Contaminants and Turbidity**
None

**Inorganic/Radiological Contaminants**
Lead
Mercury

**Organic Contaminants**
Benzene
Carbofuran
o-Dichlorobenzene
Toxaphene

**Rated Service Capacity:** 200 gals **Rated Service Flow:** 0.85 gpm

**Conditions of Certification:**
Do not use with water that is microbiologically unsafe or of unknown quality, without adequate disinfection before or after the system.

# Troubleshooting

**Try the solutions suggested here first in order to avoid the cost of an unnecessary service call.**

## Refrigerator will not operate

**⚠WARNING**

**Electrical Shock Hazard**

**Plug into a grounded 3 prong outlet.**

**Do not remove ground prong.**

**Do not use an adapter.**

**Do not use an extension cord.**

**Failure to follow these instructions can result in death, fire, or electrical shock.**

- **Power cord unplugged?** Plug into a grounded 3 prong outlet.
- **Is outlet working?** Plug in a lamp to see if the outlet is working.
- **Household fuse blown or circuit breaker tripped?** Replace the fuse or reset the circuit breaker. If the problem continues, call an electrician.
- **Are controls on?** Make sure the refrigerator controls are on. See *Setting the Controls* (page 4).
- **Is refrigerator defrosting?** Your refrigerator will regularly run an automatic defrost cycle. Recheck in 30 minutes to see if it is operating.
- **New installation?** Allow 24 hours following installation for the refrigerator to cool completely.

**NOTE:** Adjusting the temperature controls to the coldest setting will not cool either compartment more quickly.

## The refrigerator is noisy

Refrigerator noise has been reduced over the years. Due to this reduction, you may hear intermittent noises from your new refrigerator that you did not notice from your old model. Below are listed some normal sounds with an explanation.

- **Buzzing -** heard when the water valve opens to fill the ice maker
- **Pulsating -** fans/compressor adjusting to optimize performance
- **Rattling -** flow of refrigerant, water line, or from items placed on top of the refrigerator
- **Sizzling/Gurgling -** water dripping on the heater during defrost cycle
- **Popping -** contraction/expansion of inside walls, especially during initial cool-down
- **Water running -** may be heard when water melts during the defrost cycle and runs into the drain pan
- **Creaking/Cracking -** occurs as ice is being ejected from the ice maker mold

## The motor seems to run too much

Your new refrigerator may run longer than your old one due to its high-efficiency compressor and fans. The unit may run even longer if the room is warm, a large food load is added, doors are opened often or if the doors have been left open.

## There is no audible door open alarm

**Has the door been open less than 10 minutes?** The door open alarm will only flash when the door has been open for 10 minutes The audible alarm will sound the first time the door is left open for more than 10 minutes. Subsequent door open alarms will only flash. You must reset the audible alarm each time. See *Setting the Controls* on page 4.

## The doors will not close completely

- **Door blocked open?** Move food packages away from door.
- **Bin or shelf in the way?** Push bin or shelf back in the correct position.

## The doors are difficult to open

**⚠WARNING**

**Explosion Hazard**

**Use nonflammable cleaner.**

**Failure to do so can result in death, explosion, or fire.**

- **Are the gaskets dirty or sticky?** Clean gaskets with mild soap and warm water.

## The lights do not work

- **Is a light bulb loose in the socket or burned out?** See *Changing the Light Bulbs* (page 11).
- **Is the refrigerator in Sabbath mode?** See *Sabbath Mode* (page 5).
- **Has the door been open more than 10 minutes?** See *Setting the Controls* (page 4).

## Temperature is too warm

- **New installation?** Allow 24 hours following installation for the refrigerator to cool completely.
- **Doors opened often or left open?** Allows warm air to enter refrigerator. Minimize door openings and keep doors fully closed.
- **Large load of food added?** Allow several hours for refrigerator to return to normal temperature.
- **Controls set correctly for the surrounding conditions?** Adjust the controls a setting colder. Check temperature in 24 hours. See *Setting the Controls* (page 4).
- **Refrigerator not cooling?** For models with digital controls, turn the refrigerator OFF and then ON to reset. If this does not correct the problem, call for service.

- **Air vents blocked?** Remove any item from in front of the air vents.
- **Refrigerator not cooling?** Turn the unit *OFF* then *ON* again to reset. See *Setting the Controls* (page 4). If the problem is not corrected, call for service.

## There is interior moisture buildup

**NOTE:** Some moisture buildup is normal.

- **Humid room?** Contributes to moisture buildup.
- **Door(s) opened often or left open?** Allows humid air to enter refrigerator. Minimize door openings and keep doors fully closed.

## The ice maker is not producing ice or not enough ice

- **Refrigerator connected to a water supply and the supply shutoff valve turned on?** Connect the refrigerator to water supply and turn the water shutoff valve fully open.
- **Kink in the water source line?** A kink in the line can reduce water flow. Straighten the water source line.
- **Ice maker turned on?** Make sure the ice maker switch is in the ON position.
- **New installation?** Wait 24 hours after ice maker installation for ice production to begin. Wait 72 hours for full ice production.
- **Large amount of ice recently removed?** Allow 24 hours for ice maker to produce more ice.
- **Ice cube jammed in the ice maker ejector arm?** Remove ice from the ejector arm with a plastic utensil.
- **Reverse osmosis water filtration system connected to your cold water supply?** This can decrease water pressure. See *Water Supply Requirements* (page 2).

## The ice cubes are hollow or small

**NOTE:** This is an indication of low water pressure.

- **Water shutoff valve not fully open?** Turn the water shutoff valve fully open.
- **Kink in the water source line?** A kink in the line can reduce water flow. Straighten the water source line.
- **Reverse osmosis water filtration system connected to your cold water supply?** See *Water Supply Requirements* (page 2).
- **Questions remain regarding water pressure?** Call a licensed, qualified plumber.

## Ice is sticking together in the ice storage bin

- It is normal for frost to be on top of the ice storage bin due to normal opening and closing of the freezer.
- It is normal for ice to stick together when it is not dispensed or used frequently. It is recommended that the ice storage bin be emptied and cleaned as needed. See *Ice Maker and Storage Bin* (page 7).

## Off-taste, odor or gray color in the ice

- **New plumbing connections?** New plumbing connections can cause discolored or off-flavored ice.
- **Ice stored too long?** Discard ice. Wash ice bin. Allow 24 hours for ice maker to make new ice.
- **Odor transfer from food?** Use airtight, moisture proof packaging to store food.
- **Are there minerals (such as sulfur) in the water?** A water filter may need to be installed to remove the minerals.
- **Is there a water filter installed on the refrigerator?** Gray or dark discoloration in ice indicates that the water filtration system needs additional flushing.

## The ice dispenser will not operate properly

- **Freezer door closed completely?** Close the door firmly. If it does not close completely, see *The doors will not close completely*.
- **Ice bin installed correctly?** Be sure the ice bin is firmly in position.
- **New installation?** Wait 24 hours after ice maker installation for ice production to begin. Wait 72 hours for full ice production.
- **Ice stuck in the delivery chute?** Use a plastic utensil to clear the delivery chute
- **Has the wrong ice been added to the bin?** Use only cubes produced by the current ice maker.
- **Has the ice melted around the auger (metal spiral) in the ice bin?** Empty the ice container. Use warm water to melt the ice if necessary.

**⚠WARNING**

**Cut Hazard**

**Use a sturdy glass when dispensing ice.**

**Failure to do so can result in cuts.**

- **Is the ice dispenser stalling while dispensing "crushed" ice?** Change from "crushed" to "cubed." If cubed ice dispenses correctly, touch the key for "crushed" ice and begin dispensing again.
- **Has the dispenser pad been held in too long?** Ice will stop dispensing when the pad is held in too long. Wait 3 minutes for dispenser motor to reset before using again.

## The dispenser water is not cool enough

**NOTE:** Water from the dispenser is chilled to only 50°F (10°C).

- **New installation?** Wait 24 hours after ice maker installation for ice production to begin.
- **Recently dispensed large amount of water?** Allow 24 hours for the water to cool completely.
- **Has water not been recently dispensed?** The first glass of water may not be cool. Discard the first glass of water.
- **Refrigerator connected to a cold water pipe?** Make sure the refrigerator is connected to a cold water pipe. See *Water Supply Requirements* (page 2).

continued...

# Troubleshooting

### The water dispenser will not operate properly

- **Freezer door closed completely?** Close the door firmly. If it does not close completely, see *The doors will not close completely.*
- **Refrigerator connected to a water supply and the supply shutoff valve turned on?** Connect refrigerator to water supply and turn water shutoff valve fully open.
- **Is the water pressure at least 30 psi (207 kPa)?** The water pressure to the home determines the flow from the dispenser. See *Water Supply Requirements* (page 2).
- **Kink in the home water source line?** Straighten the water source line.
- **New installation?** Flush and fill the water system.
- **Water filter installed on the refrigerator?** The filter may be clogged or incorrectly installed.
- **Reverse osmosis water filtration system connected to your cold water supply?** See *Water Supply Requirements* (page 2).

### Water is leaking from the dispenser

**NOTE:** One or two drops of water after dispensing is normal.

- **Glass not being held under the dispenser long enough?** Hold the glass under the dispenser 2 to 3 seconds after releasing the dispenser lever.
- **New installation?** Flush the water system. See *Water System Preparation* (page 2).
- **Recently changed water filter?** Flush the water system. See *Water System Preparation* (page 2).

# Warranty and Service

## Getting Help

Before you request service:

1. Review the ***Troubleshooting*** section of this manual (see page 14).
2. Follow the troubleshooting instructions.
3. Become familiar with the warranty terms and conditions of your product.
4. If none of these tips or suggestions resolves your problem, call our Customer Service center at the number below.

Dacor's Customer Service center is available 6:00 A.M. – 5:00 P.M. Pacific Time

For warranty repairs or questions and for Dacor Distinctive Service (DDS) in the US and Canada
Phone: (800) 793-0093, extension 2822

For non-warranty repairs or questions in the US and Canada
Phone: (800) 793-0093, extension 2813

Contact us through our web site at:

www.dacor.com/contact-us

# Warranty

## What is Covered

**CERTIFICATE OF WARRANTIES DACOR REFRIGERATORS**

**WITHIN THE FIFTY STATES OF THE U.S.A., THE DISTRICT OF COLUMBIA AND CANADA*:**

FULL TWO-YEAR WARRANTY

The warranty applies only to the Dacor appliance sold to the first use purchaser, starting from the date of original retail purchase or closing date for new construction, whichever period is longer. Warranty is valid on products purchased brand new from a Dacor Authorized Dealer, or other seller authorized by Dacor.

If your Dacor product fails to function within two years of the original date of purchase due to a defect in material or workmanship, Dacor will remedy it without charge to you.

All cosmetic damage (such as scratches on stainless steel, paint/porcelain blemishes, etc.) to the product or included accessories must be reported to Dacor within 60 days of the original purchase date to qualify for warranty coverage.

30 day limited warranty on water filter. For 30 days from the date of purchase, when this filter is operated and maintained according to instructions attached to or furnished with the product, Dacor will pay for replacement parts to correct defects in materials and workmanship.

Except as noted above, consumable parts such as filters and light bulbs are not covered and are the responsibility of the purchaser.

*Warranty is null and void if non-CSA approved product is transported from the U.S.A.

LIMITED WARRANTY

In the third through sixth years from the date of purchase, when this major appliance is operated and maintained according to instructions attached to or furnished with the product, Dacor will pay for factory specified parts and repair labor costs to correct defects in materials or workmanship in the sealed refrigeration system. These parts are: compressor, evaporator, condenser, dryer and connecting tubing.

In the seventh through twelfth years from date of purchase, when this major appliance is operated and maintained according to instructions attached to or furnished with the product, Dacor will pay for factory specified parts to correct defects in materials or workmanship in the sealed refrigeration system. These parts are: compressor, evaporator, condenser, dryer and connecting tubing.

LIMITATIONS OF COVERAGE

Service will be provided by a Dacor designated service company during regular business hours. Please note service providers are independent entities and are not agents of Dacor.

Dealer display and model home display products with a production date greater than 5 years, products sold “As Is,” and products installed for non-residential use, which include but are not limited to religious organizations, fire stations, bed and breakfast and spas carry a one year parts warranty only. All delivery, installation, labor costs, and other service fees are the responsibility of the purchaser.

Warranty will be null and void on product that has altered, defaced, or missing serial numbers and tags.

The owner must provide proof of purchase or closing statement for new construction upon request. All Dacor products must be accessible for service.

**OUTSIDE THE FIFTY STATES OF THE U.S.A., THE DISTRICT OF COLUMBIA, AND CANADA:**

LIMITED FIRST YEAR WARRANTY

If your Dacor product fails to function within one year of the original date of purchase due to a defect in material or workmanship, Dacor will furnish a new part, F.O.B. factory to replace the defective part.

All delivery, installation, labor costs and other service fees are the responsibility of the purchaser.

## What is Not Covered

- Slight color variations may be noticed because of differences in painted parts, kitchen lighting, product placement and other factors; this warranty does not apply to color variation.
- Service calls to educate the customer on proper use and care of the product.
- Service fees for travel to islands and remote areas, which include but are not limited to, ferries, toll roads or other expenses.
- Consequential or incidental damage, including but not limited to food or medicine loss, time away from work or restaurant meals.
- Failure of the product when used for commercial, business, rental or any application other than for residential consumer use.
- Failure of the product caused by improper product installation.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, flood, power interruption, power surges or other acts of God.
- Liability or responsibility for damage to surrounding property including cabinetry, floors, ceilings and other structures or objects around the product.
- Breakage, discoloration or damage to glass, metal surfaces, plastic components, trim, paint or other cosmetic finish caused by improper usage, care, abuse or neglect.

The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

## Out of Warranty

Should you experience a service issue beyond the standard warranty period, please contact us. Dacor reviews each issue and customer concern to provide the best possible solution based on the circumstances.

THE REMEDIES PROVIDED IN THE ABOVE EXPRESS WARRANTIES ARE THE SOLE AND EXCLUSIVE REMEDIES. THEREFORE, NO OTHER EXPRESS WARRANTIES ARE MADE, AND OUTSIDE THE FIFTY STATES OF THE UNITED STATES, THE DISTRICT OF COLUMBIA AND CANADA, ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR PURPOSE, ARE LIMITED IN DURATION TO ONE YEAR FROM THE DATE OF ORIGINAL PURCHASE. IN NO EVENT SHALL DACOR BE LIABLE FOR INCIDENTAL EXPENSE OR CONSEQUENTIAL DAMAGES. IN THE EVENT DACOR PREVAILS IN ANY LAWSUIT, DACOR SHALL BE ENTITLED TO REIMBURSEMENT OF ALL COSTS AND EXPENSES, INCLUDING ATTORNEY’S FEES, FROM THE DACOR CUSTOMER. NO WARRANTIES, EXPRESS OR IMPLIED, ARE MADE TO ANY BUYER FOR RESALE.

Some states do not allow limitations on how long an implied warranty lasts, or do not allow the exclusion or limitation of inconsequential damages, therefore the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

# Product Data Sheets

Base Grille Water Filtration System

Model P2RFGG2/P2WG2L, P2WG2, P1WG2L, P1WG2
Capacity 200 Gallons (757 Liters)

System tested and certified by NSF International against NSF/ANSI Standard 42 for the reduction of Chlorine Taste and Odor, Particulate Class I; and against NSF/ANSI Standard 53 for the reduction of Mercury, Benzene, Toxaphene, O-dichlorobenzene, and Lead.

This system has been tested according to NSF/ANSI Standards 42 and 53 for the reduction of the substances listed below. The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system, as specified in NSF/ANSI Standards 42 and 53.

| Substance Reduction Aesthetic Effects | NSF Reduction Requirements | Average Influent | Influent Challenge Concentration | Maximum Effluent | Average Effluent | Minimum % Reduction | Average % Reduction |
|---|---|---|---|---|---|---|---|
| Chlorine Taste/Odor<br>Particulate Class I | 50% reduction<br>85% reduction | 2.0182 mg/L<br>1333333 #/mL | 2.0 mg/L ± 10%<br>At least 10,000 particles/mL | 0.06 mg/L<br>6600 #/mL* | 0.0536 mg/L<br>2325 #/mL | 97.03<br>99.51 | 97.39<br>99.9 |

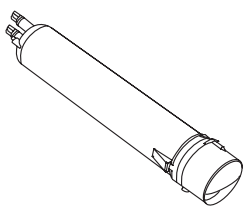
| Contaminant Reduction | NSF Reduction Requirements | Average Influent | Influent Challenge Concentration | Maximum Effluent | Average Effluent | Minimum % Reduction | Average % Reduction |
|---|---|---|---|---|---|---|---|
| Lead: @ pH 6.5<br>Lead: @ pH 8.5 | 0.010mg/L<br>0.010mg/L | 0.1533 mg/L<br>0.1400 mg/L | 0.15 mg/L ± 10%<br>0.15 mg/L ± 10% | 0.0005 mg/L<br>0.0007 mg/L | 0.0005 mg/L<br>0.0006 mg/L | 99.67<br>99.50 | 99.29<br>99.14 |
| Mercury: @ pH 6.5<br>Mercury: @ pH 8.5 | 0.002 mg/L<br>0.002 mg/L | 0.0058 mg/L<br>0.0059 mg/L | 0.006 mg/L ± 10%<br>0.006 mg/L ± 10% | 0.0002 mg/L<br>0.0005 mg/L | 0.0002 mg/L<br>0.0003 mg/L | 96.54<br>91.57 | 96.25<br>82.72 |
| Benzene | 0.005 mg/L | 0.0154 mg/L | 0.015 ± 10% | 0.0012 mg/L | 0.0006 mg/L | 92.22 | 96.88 |
| O-Dichlorobenzene | 0.6 mg/L | 1.7571 mg/L | 1.8 mg/L ± 10% | 0.0250 mg/L | 0.0066 mg/L | 98.58 | 99.97 |
| Toxaphene | 0.003 mg/L | 0.015 mg/L | 0.015 ± 10% | 0.001 mg/L | 0.001 mg/L | 93.33 | 92.77 |

Test Parameters: pH = 7.5 ± 0.5 unless otherwise noted. Flow = 0.85 gpm (3.2 Lpm). Pressure = 60 psig (413.7 kPa). Temp. = 68°F to 71.6°F (20°C to 22°C). Rated service capacity = 200 gallons (757 liters).

- It is essential that operational, maintenance and filter replacement requirements be carried out for the product to perform as advertised.
- Use replacement filter # AFF6. Visit www.everythingdacor.com or call 1-800-793-0093 ex. 2813.
  **Style 1** – When the filter indicator reads 10%, order a new filter. When the indicator reads 0%, it is recommended that you replace the filter.
  **Style 2** – When the filter indicator changes from green to yellow, order a new filter. When the indicator changes from yellow to red, it is recommended that you replace the filter.
  **Style 3** – When the water filter status display changes from "GOOD" to "ORDER," order a new filter. When the filter indicator reads "REPLACE," it is recommended that you replace the filter.
  **Style 4** – Touch FILTER to check the status of your water filter. If the filter indicator light is yellow, order a new filter. If the filter indicator light is red, it is recommended that you replace the filter.
- Change the water filter cartridge every 6 months. If the water flow to the water dispenser or ice maker decreases noticeably before 6 months have passed, replace the water filter cartridge more often.
- These contaminants are not necessarily in your water supply. While testing was performed under standard laboratory conditions, actual performance may vary.
- The product is for cold water use only.
- Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.
- Refer to the *Warranty and Service* section for the Manufacturer's name, address and telephone number.
- Refer to the *Warranty and Service* section for the Manufacturer's limited warranty.

### Application Guidelines/Water Supply Parameters

| | |
|---|---|
| Water Supply | City or Well |
| Water Pressure | 30 - 120 psi (207 - 827 kPa) |
| Water Temperature | 33° - 100°F (0.6° - 37.8°C) |
| Service Flow Rate | 0.5 GPM (3.2 Lpm) @ 60 psi. |



* Test requirement is at least 100,000 particles/mL of AC Fine Test Dust.
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Dacor ● 14455 Clark Avenue, City of Industry, CA 91745 ● Phone: (800) 793-0093 ● Fax: (626) 403-3130 ● www.dacor.com